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PATENT  
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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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*Diane Zym*  
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GROUP 2700

Applicant : William D. Castagna  
Application No. : 09/164,807  
Filed : October 1, 1998  
Title : METHOD FOR CUSTOMIZING INFORMATION FOR INTERACTING  
WITH A VOICE MAIL SYSTEM  
Grp./Div. : 2756  
Examiner : To be assigned  
Docket No. : 33318/RRT/D245

INFORMATION DISCLOSURE STATEMENT

Assistant Commissioner for Patents  
Washington, D.C. 20231

Post Office Box 7068  
Pasadena, CA 91109-7068  
September 3, 1999

Commissioner:

In compliance with the duty of disclosure under 37 CFR §§ 1.56, 1.97 and 1.98, and in accordance with the provisions in the Manual of Patent Examining Procedure §§ 609 and 707.05(b), enclosed is FORM PTO-1449 listing the references that are known to applicant. Copies of each of the listed references are enclosed.

It is respectfully requested that the listed references be considered in the examination of this application and identified on the list of references cited on the patent issuing for this application. Applicant also requests that an initialed copy of FORM PTO-1449 be entered in the application file and returned to applicant with the next communication from the Office in accordance with MPEP § 609.

Respectfully submitted,  
CHRISTIE, PARKER & HALE, LLP

By *Raymond R. Tabandeh*  
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626/795-9900

RRT/dsz

Enclosures: PTO-1449, w/10 references

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